

# Bay View Apartments COVID-19 Preparations

<b>Overview</b>	<ul style="list-style-type: none"> <li>We are looking forward to welcoming guests back to Bay View. Please be assured that we will be doing as much as we can to ensure the safety of our guests. Please bear with us and approach these rules and procedures with understanding and patience and if there is anything that you are worried about please feel free to let us know.</li> </ul>
<b>Arrival</b>	<ul style="list-style-type: none"> <li>We will need extra time for cleaning during this time, so whilst we will do our best to have your apartment ready for 2pm, we ask you to be patient and flexible if we need additional time to complete cleaning tasks and your entry is delayed.</li> </ul>
<b>Changeovers</b>	<ul style="list-style-type: none"> <li>Apartments will be thoroughly cleaned and sanitised between guests. Particular attention will be paid to all the high touch areas for example light switches, taps and door handles. Once a room has been cleaned the door will be closed and not be re-entered before your arrival.</li> <li>We will rewash crockery, cutlery and glasses between guests.</li> <li>All our bed linen is professionally laundered and returned to us in protective wrapping.</li> <li>To reduce the risk of contamination we have been advised to remove some non-essential items and soft furnishings from the apartments, for example cushions and throws.</li> <li>The quantity of kitchen equipment will be reduced to allow for the rewash between guests. Please let us know if there is something you need that is not in your apartment.</li> <li>Whilst we normally provide milk, tea, coffee and biscuits in the apartments for our guests upon arrival, we will not be doing that this season to reduce the risk of contamination.</li> </ul>
<b>Communal areas</b>	<ul style="list-style-type: none"> <li>The hallway will be regularly sanitised, specifically banisters, doorknobs and light switches.</li> <li>Hand sanitiser will be provided by the front door for you, please feel free to use it.</li> <li>Our entrance and staircase does not allow for guests passing to adhere to national guidelines of social distancing so please be respectful of other guests and allow people to pass with ease.</li> </ul>
<b>At the end of your stay</b>	<ul style="list-style-type: none"> <li>We ask guests to leave promptly by 10am to allow us adequate time for cleaning.</li> <li>We wouldn't normally ask but if you could kindly strip the beds and place linen in the bags provided, it would be much appreciated. It is considered that removing the bedding could make the virus airborne which is why the advice is we should ask guests to strip the beds. This will help to protect us when we clean at the end of your stay.</li> <li>Please empty all bins - including bathroom bins and place in the outside bin.</li> <li>If possible (weather dependent) please open the windows before you leave to help air the apartment.</li> </ul>
<b>Your health</b>	<ul style="list-style-type: none"> <li>If you or any of your party have developed symptoms before your holiday, please only travel if you have been tested and are shown to be negative.</li> <li>We sincerely hope that you will have a happy and health holiday. However, should a member of your party develop symptoms during you're at stay Bay View, we would ask you to follow NHS advice and return to your primary residence to self-isolate there. Please do make us aware if you do develop symptoms whilst you are staying with us.</li> </ul>